



Delivering Benefits to a Non-Trust NHS Organisation

BT, Oracle On-Demand and Praktis provide NHS-
Professionals with Oracle Systems as a Managed Service



Agenda

- NHSP's situation
- What they now have
- Benefits Enabled
- BT, Oracle and Praktis

NHSP's Situation

- Regional Businesses
- Regional Systems and Services
- Fragmented Information
- Significant growth targets

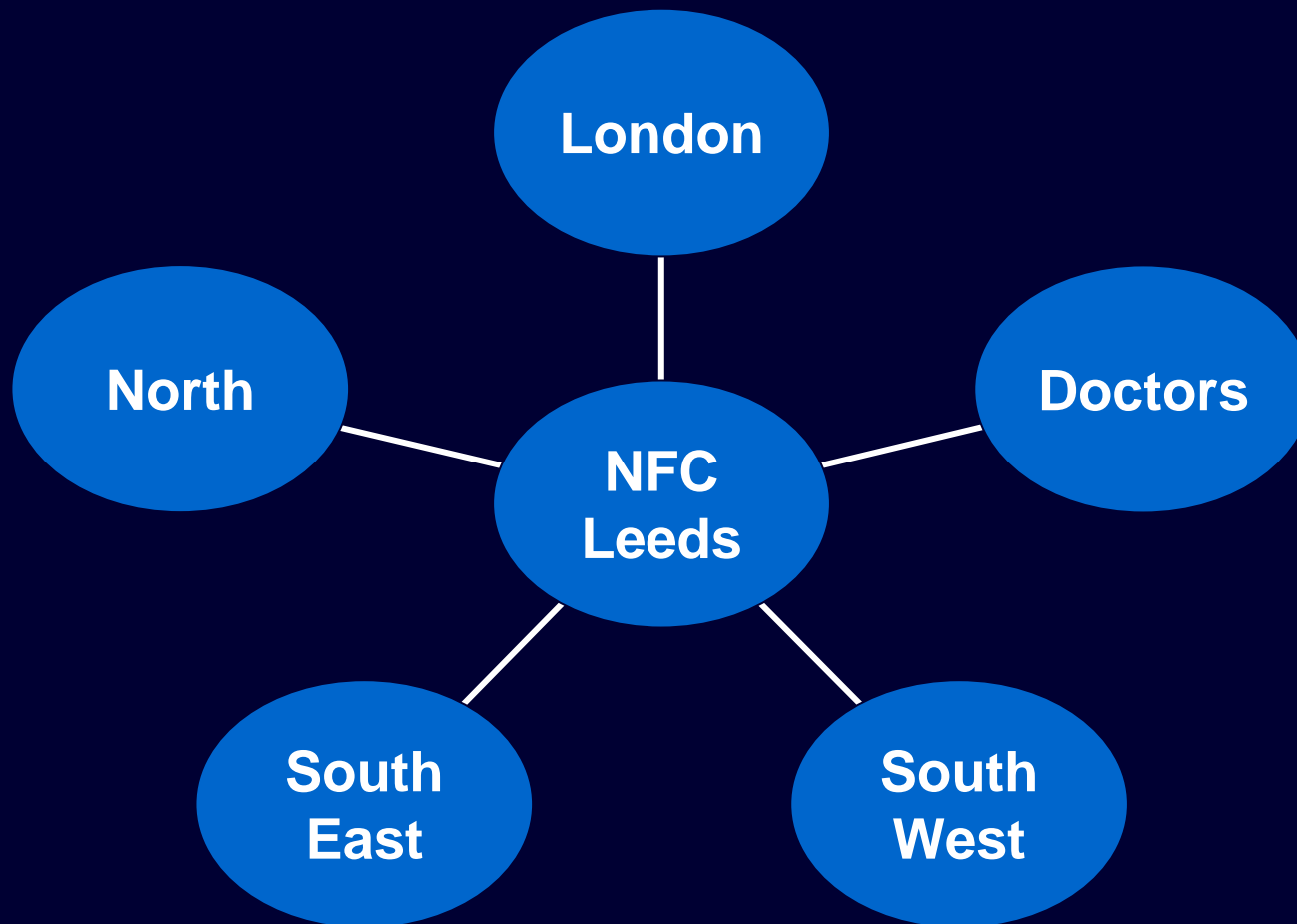
Special Health Authority April '04

- National Business
- National Information
- National System

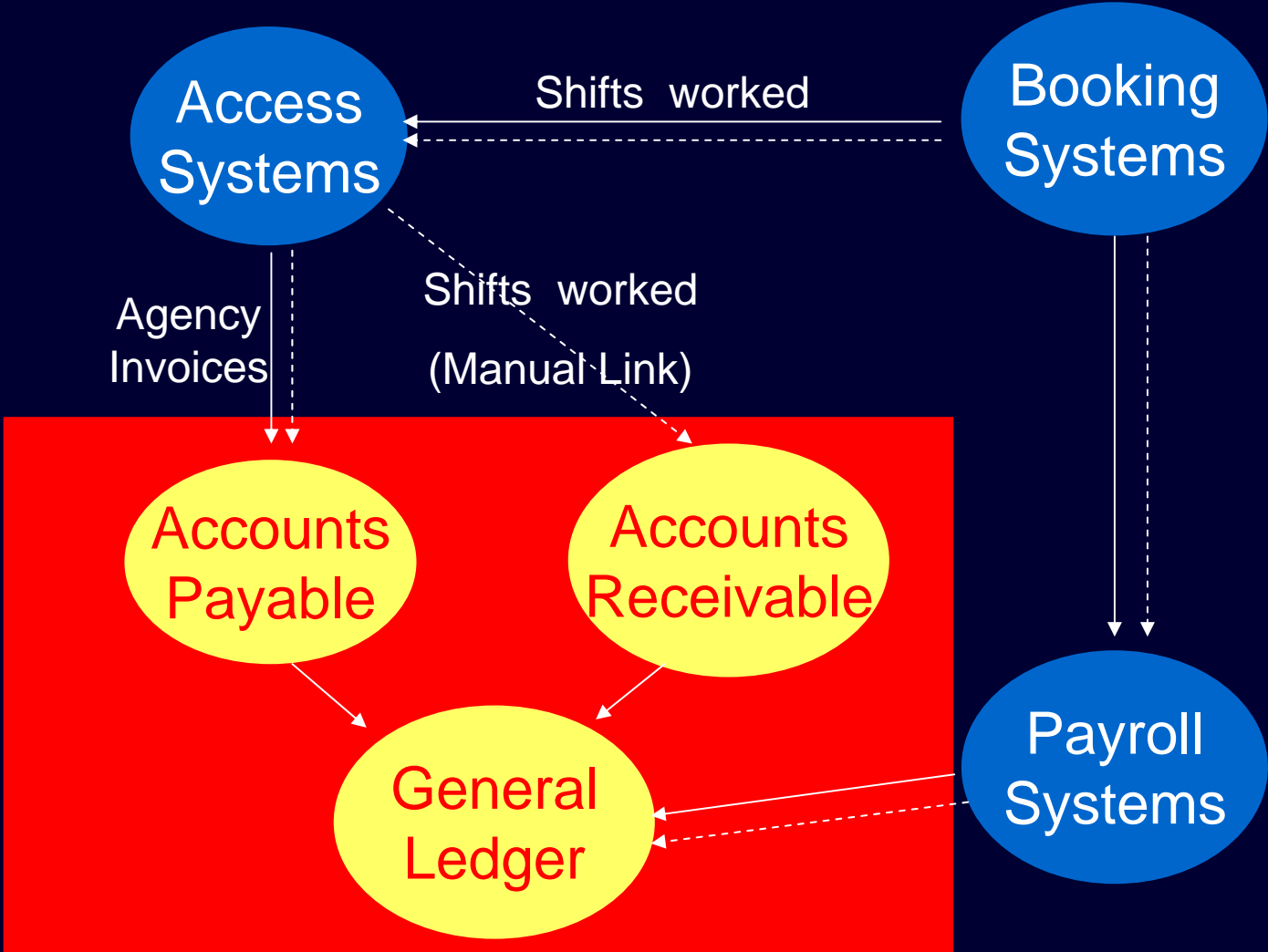
Outsource v In-house

- Timing
 - 18 months : 4 weeks / 8 months
- Net costs
 - >50% less
- Fit
 - SpHA : Trust
- Flexibility
 - Processes to match business
 - Integration with key systems

What NHSP did.....



The NHSP Solution



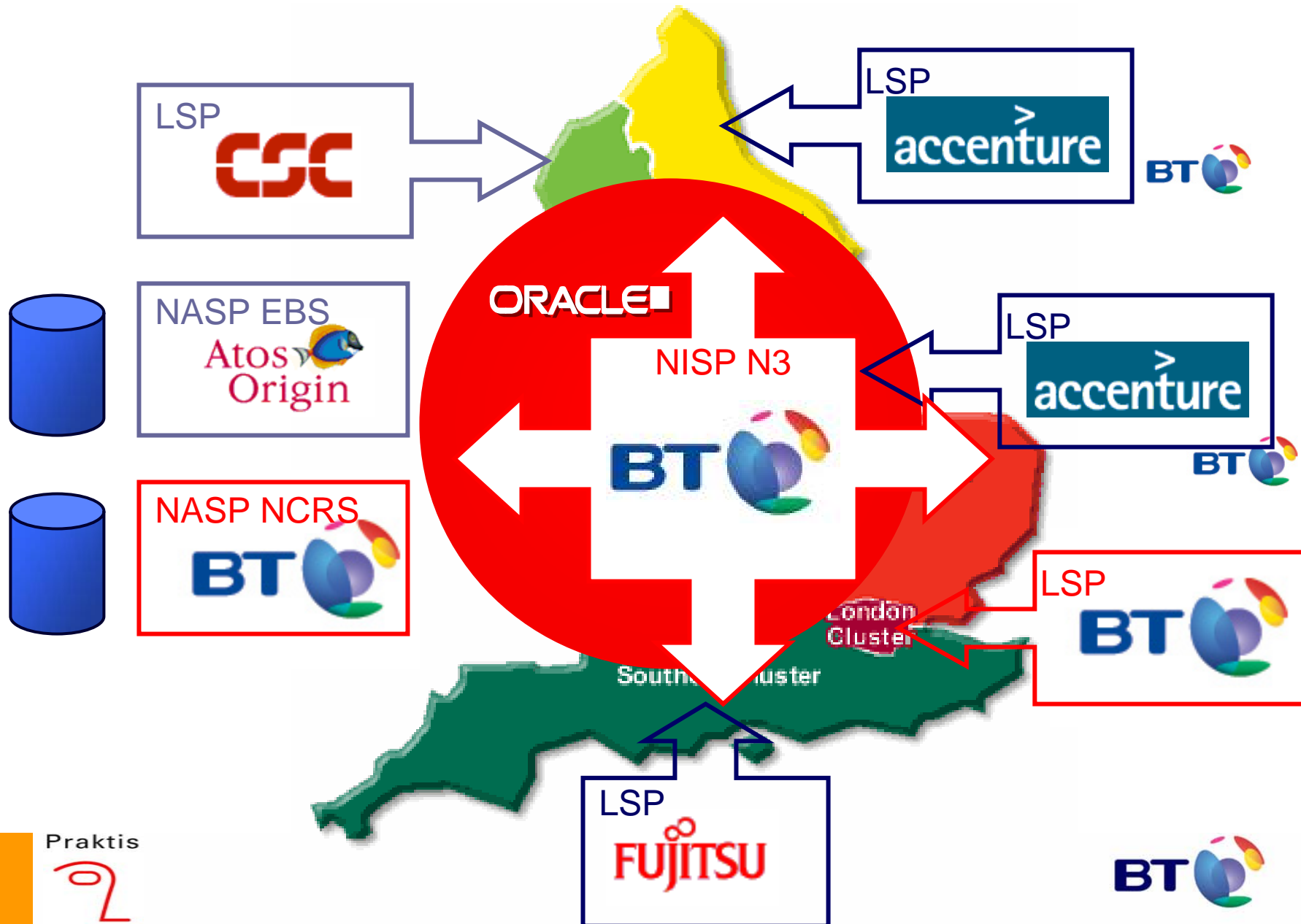
Benefits Enabled

- London Live in 4 Weeks
- Single Reporting System / Common Language
- Increased Efficiency
 - 20-30% staff headroom for business growth
 - Reduction in debtor days by over 50%
 - Reduction in month end close time by 50%
 - Consolidated management reporting
 - Single system to manage
 - System to System Integration
- Custom fit of solution to business
- Future Options
 - Self Service with Customer Base via NHSnet / N3

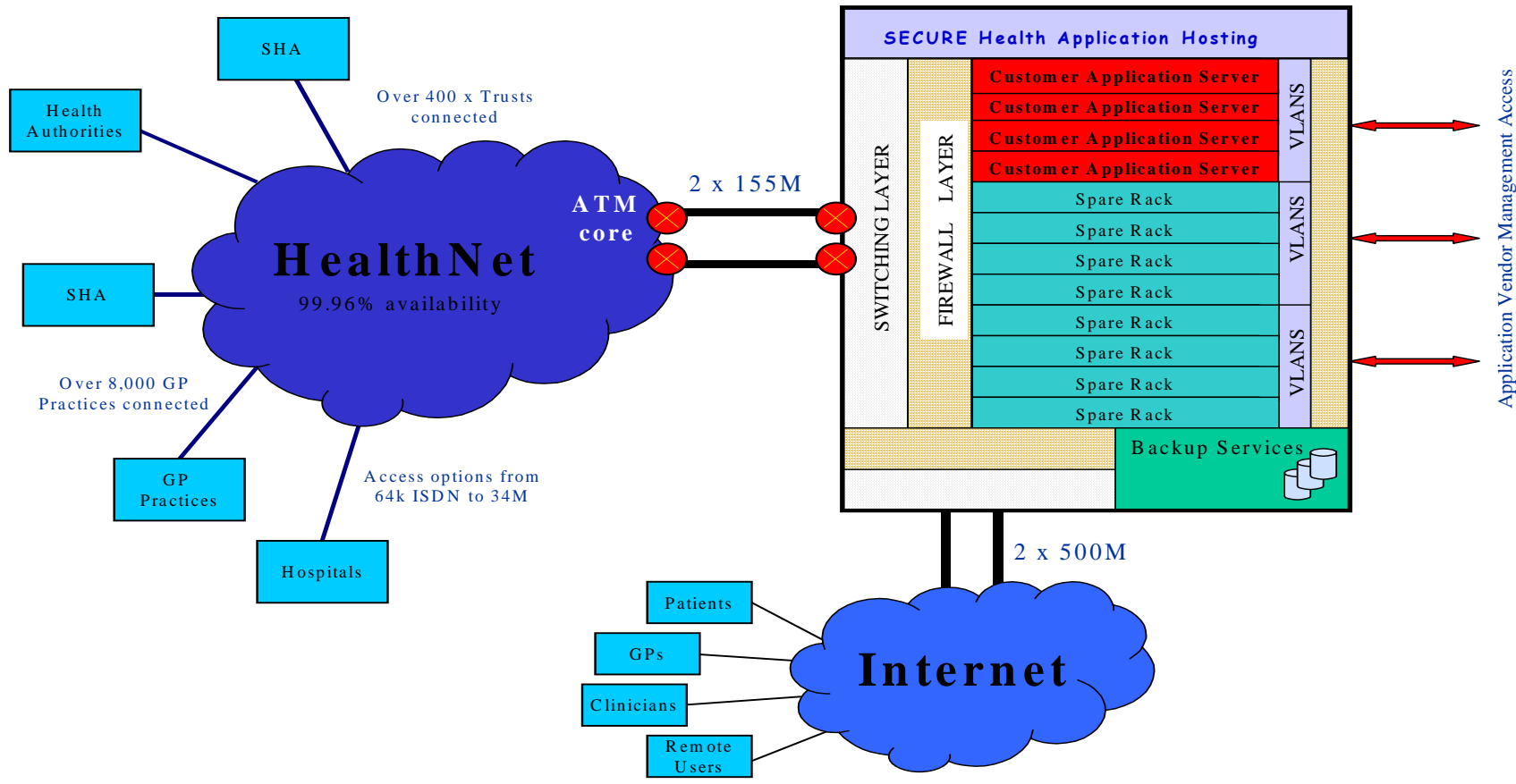
Team Roles Matched to Strengths

- NHSP
 - Client PM and Sponsor
 - Key Process Users
- BT
 - Prime
 - Secure Application Hosting and Network
 - Single Point Support - Infrastructure to Apps
- Oracle
 - On-Demand Application Management
- Praktis
 - Implementation experience leading DOH
 - SI and Development Skills

National Programmes



Secure Application Hosting for NHS



Oracle Managing Oracle Software

Service Covers

- All Point release and Patches
- Tape Backup and Disaster Recovery
- Customer Portal for online monitoring
- Faster Support resolution – Active Monitoring
- Dedicated Service Delivery Manager
- Management of Custom Interfaces and Modifications

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